

SERVICEM8

Plan Inclusions



INCLUSIONS & PRICING

LITE

Inclusions		Costs
Monthly Price	15 Jobs	\$9.00
SMS's per month	30	
Additional SMS		10c per sms
Additional Jobs		NA
Staff/Users	unlimited	
Data storage	unlimited	
Email/Chat support	24/7	
Lite Inclusions		
Smart Job Management	Scheduling, Quoting & Invoicing, Checklist & Tasks, Photos & Videos, Job & Client History, Mobile Access, Credit Card Payment, Online Bookings, Accounting Integrations, Reporting	
Communication & Service	On the way SMS, Track My Arrival, Booking Confirmations, Booking Reminders, Two-Way SMS, Email Management, Quote Follow-up, Quote Options, Online Quote Acceptance, Electronic Signature, Remote Client Signature, Photo Branding, Customer Feedback, Website & Email (Fees apply)	
Team Management	Staff GPS & Status, Urgent Dispatch, Schedule Change Notifications, Smart Labour, Auto Time Tracking, Trip Time Tracking, Timesheet Export, Staff Messaging, Activity Feed, ServiceM8 Network	
Payment & Cash Flow	Tap to Pay on iPhone, Online Card Payments, Live Invoice statements, Automated Payment Follow-ups	
Efficiency	Dispatch Map, Job Templates, Email & SMS Templates, Document Scanning, Barcode Scanning, Supplier Invoice Import, Automated Supplier Import, Photo Markup & Diagrams, Integrated Navigation, Offline Access, Mac & PC App, PDF Fill-In, Video Transcription, Siri Shortcuts, Calendar Import	
Connectivity	Xero, MYOB & QuickBooks Online, Mailchimp, Zapier, Deputy, Apple CarPlay, Third Party Add-on	
Security	Two Step Authentication, Account Activity Log	

INCLUSIONS & PRICING

STARTER

	Inclusions	Costs
Monthly Price	50 Jobs	\$29.00
SMS's per month	100	
Additional SMS		10c per sms
Additional Jobs		NA
Staff/Users	unlimited	
Data storage	unlimited	
Email/Chat support	24/7	
Starter Inclusions (Bold text are the additional inclusions)		
Smart Job Management	Scheduling, Quoting & Invoicing, Checklist & Tasks, Photos & Videos, Job & Client History, Mobile Access, Credit Card Payment, Online Bookings, Accounting integrations, Reporting, Recurring Jobs & Maintenance Scheduling.	
Communication & Service	On the way SMS, Track My Arrival, Booking Confirmations, Booking Reminders, Two-Way SMS, Email Management, Quote Follow-up, Quote Options, Online Quote Acceptance, Electronic Signature, Remote Client Signature, Photo Branding, Customer Feedback, Website & Email (Fees apply)	
Team Management	Staff GPS & Status, Urgent Dispatch, Schedule Change Notifications, Smart Labour, Auto Time Tracking, Trip Time Tracking, Timesheet Export, Staff Messaging, Activity Feed, ServiceM8 Network	
Payment & Cash Flow	Tap to Pay on iPhone, Online Card Payments, Live Invoice statements, Automated Payment Follow-ups, Auto-Pay Recurring Jobs	
Efficiency	Dispatch Map, Job Templates, Email & SMS Templates, Document Scanning, Barcode Scanning, Supplier Invoice Import, Automated Supplier Import, Photo Markup & Diagrams, Integrated Navigation, Offline Access, Mac & PC App, PDF Fill-In, Video Transcription, Siri Shortcuts, Calendar Import, Progress Invoicing	
Connectivity	Xero, MYOB & QuickBooks Online, Mailchimp, Zapier, Deputy, Apple CarPlay, Third Party Add-on	
Security	Two Step Authentication, Account Activity Log	

INCLUSIONS & PRICING

GROWING

	Inclusions	Costs
Monthly Price	150 Jobs	\$79.00
SMS's per month	300	
Additional SMS		10c per sms
Additional Jobs		NA
Staff/Users	unlimited	
Data storage	unlimited	
Email/Chat support	24/7	
Growing Inclusions (Bold text are the additional inclusions))		
Smart Job Management	Scheduling, Quoting & Invoicing, Checklist & Tasks, Photos & Videos, Job & Client History, Mobile Access, Credit Card Payment, Online Bookings, Accounting integrations, Reporting, Recurring Jobs & Maintenance Scheduling. Asset Management, Electronic Forms	
Communication & Service	On the way SMS, Track My Arrival, Booking Confirmations, Booking Reminders, Two-Way SMS, Email Management, Quote Follow-up, Quote Options, Online Quote Acceptance, Electronic Signature, Remote Client Signature, Photo Branding, Customer Feedback, Website & Email (Fees apply), Proposals	
Team Management	Staff GPS & Status, Urgent Dispatch, Schedule Change Notifications, Smart Labour, Auto Time Tracking, Trip Time Tracking, Timesheet Export, Staff Messaging, Activity Feed, ServiceM8 Network	
Payment & Cash Flow	Tap to Pay on iPhone, Online Card Payments, Live Invoice statements, Automated Payment Follow-ups, Auto-Pay Recurring Jobs	
Efficiency	Dispatch Map, Job Templates, Email & SMS Templates, Document Scanning, Barcode Scanning, Supplier Invoice Import, Automated Supplier Import, Photo Markup & Diagrams, Integrated Navigation, Offline Access, Mac & PC App, Siri Shortcuts, Calendar Import, Progress Invoicing, Location Insights, Inbox, Bundles	
Connectivity	Xero, MYOB & QuickBooks Online, Mailchimp, Zapier, Deputy, Apple CarPlay, Third Party Add-on	
Security	Two Step Authentication, Account Activity Log	

INCLUSIONS & PRICING

Premium

	Inclusions	Costs
Monthly Price	500 Jobs	\$149.00
SMS's per month	500	
Additional SMS		10c per sms
Additional Jobs		NA
Staff/Users	unlimited	
Data storage	unlimited	
Email/Chat support	24/7	
Premium Inclusions (Bold text are the additional inclusions)		
Smart Job Management	Scheduling, Quoting & Invoicing, Checklist & Tasks, Photos & Videos, Job & Client History, Mobile Access, Credit Card Payment, Online Bookings, Accounting integrations, Reporting, Recurring Jobs & Maintenance Scheduling. Asset Management, Electronic Forms	
Communication & Service	On the way SMS, Track My Arrival, Booking Confirmations, Booking Reminders, Two-Way SMS, Email Management, Quote Follow-up, Quote Options, Online Quote Acceptance, Electronic Signature, Remote Client Signature, Photo Branding, Customer Feedback, Website & Email (fees apply), Proposals	
Team Management	Staff GPS & Status, Urgent Dispatch, Schedule Change Notifications, Smart Labour, Auto Time Tracking, Trip Time Tracking, Timesheet Export, Staff Messaging, Activity Feed, ServiceM8 Network, Knowledge	
Payment & Cash Flow	Tap to Pay on iPhone, Online Card Payments, Live Invoice statements, Automated Payment Follow-ups, Auto-Pay Recurring Jobs, Job Costing, Markup Billing	
Efficiency	Dispatch Map, Job Templates, Email & SMS Templates, Document Scanning, Barcode Scanning, Supplier Invoice Import, Automated Supplier Import, Photo Markup & Diagrams, Integrated Navigation, Offline Access, Mac & PC App, Siri Shortcuts, Calendar Import, Progress Invoicing, Location Insights, Inbox, Bundles	
Connectivity	Xero, MYOB & QuickBooks Online, Mailchimp, Zapier, Deputy, Apple CarPlay, Third Party Add-on	
Security	Two Step Authentication, Account Activity Log	

INCLUSIONS & PRICING

Premium Plus

	Inclusions	Costs
Monthly Price	1500+ Jobs per month	\$349.00
SMS's per month	3000	
Additional SMS		10c per sms
Additional Jobs		20c per job
Staff/Users	unlimited	
Data storage	unlimited	
Email/Chat support	24/7	

Premium Plus Inclusions

Smart Job Management	Scheduling, Quoting & Invoicing, Checklist & Tasks, Photos & Videos, Job & Client History, Mobile Access, Credit Card Payment, Online Bookings, Accounting integrations, Reporting, Recurring Jobs & Maintenance scheduling, Asset Management, Electronic Forms
Communication & Service	On the way SMS, Track My Arrival, Booking Confirmations, Booking Reminders, Two-Way SMS, Email Management, Quote Follow-up, Quote Options, Online Quote Acceptance, Electronic Signature, Remote Client Signature, Photo Branding, Customer Feedback, Website & Email (fees apply), Proposals, Branded SMS
Team Management	Staff GPS & Status, Urgent Dispatch, Schedule Change Notifications, Smart Labour, Auto Time Tracking, Trip Time Tracking, Timesheet Export, Staff Messaging, Activity Feed, ServiceM8 Network, Knowledge
Payment & Cash Flow	Tap to Pay on iPhone, Online Card Payments, Live Invoice statements, Automated Payment Follow-ups, Auto-Pay Recurring Jobs, Job Costing, Markup Billing
Efficiency	Dispatch Map, Job Templates, Email & SMS Templates, Document Scanning, Barcode Scanning, Supplier Invoice Import, Automated Supplier Import, Photo Markup & Diagrams, Integrated Navigation, Offline Access, Mac & PC App, Siri Shortcuts, Calendar Import, Progress Invoicing, Location Insights, Inbox, Bundles
Connectivity	Xero, MYOB & QuickBooks Online, Mailchimp, Zapier, Deputy, Apple CarPlay, Third Party Add-on
Security	Two Step Authentication, Account Activity Log